Item Results

Communication	Percent Agree Houston 2011 2012	Percent Agree All Elementary Schools 2011 2012
I receive information from school staff about my child's		
academic performance.	81	86
behavior.	89	88
attendance.	95	92
I receive information about my child that is		
in my preferred language.	84	90
in my preferred method of communication (e.g., e mail, phone, letter, face to face meeting).	100	91
My preferred method of communication is		
e mail.	0	57
phone.	100	11
letter.	0	6
face to face meeting.	0	26
School staff clearly communicates their expectations for my child's		
learning.	100	90
behavior.	100	92
School staff provide me with positive feedback about my child's		
academic performance.	100	91
behavior.	100	91
AISD's online Parent Connection/Gradespeed system has helped me to monitor my child's progress.	100	48

A value of "na" indicates that parents from Houston Elementary School did not respond to this item.

Superintendent and Central Office Staff			
The Superintendent does a good job			
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Customer Service	Percent Agree Houston 2011 2012	Percent Agree All Elementary Schools 2011 2012
My child's teacher(s)		
has helped me support my child's education.	100	93
values my input in academic decisions about my child.	100	90
provides me with opportunities for two way communication.	100	93
provides the extra effort to ensure that my child is successful.	100	87
is enthusiastic about teaching.	100	91
School staff use the suggestions I make about my child's education.	100	69
School staff provide me with enough information about		
the process for handling complaints and concerns.	100	68
my child's preparedness for state assessments.	100	59
high school graduation requirements.	100	22
career opportunities for my child.	100	21
college admission requirements and financing options.	100	17
transitions to and from elementary, middle, and high school.	100	37
opportunities to volunteer.	100	92
when PTA meetings/events occur.	100	93
school events.	100	95
what occurred at school committee meetings.	100	68
The following school staff treat me with courtesy and respect		
principal	86	85
assistant principals	75	80
teachers	93	94
school office staff	80	89
counselors	67	79

 $\label{lem:lementary} A \ value \ of \ "na" \ indicates \ that \ parents \ from \ Houston \ Elementary \ School \ did \ not \ respond \ to \ this \ item.$

Customer Service	Percent Agree Houston 2011 2012	Percent Agree All Elementary Schools 2011 2012
The counselor(s) at my child's school		
have helped me support my child's education.	na	59
value my input in decisions about my child.	100	55
I am aware of opportunities to provide input at the district level.	100	76
My child's school offers convenient opportunities for me to be involved in my child's education.	80	86
I would be interested in my child having more opportunities to participate in		
academy or magnet programs.	100	73
an all girls' or all boys' school.	100	45
fine arts.	100	88
athletics.	100	81
community service.	100	86
technology.	100	90
dual language program other than Spanish.	100	71
My child applies what he/she learned at school to areas outside of school.	100	94

A value of "na" indicates that parents from Houston Elementary School did not respond to this item.

References

Fan, X. & Chen, M. (2001). Parental involvement and students' academic achievement: A meta analysis. Educational Psychology Review, 13(1), 122.