## **Item Results**

Communication	Percent Agree Joslin 2011 2012	Percent Agree All Elementary Schools 2011 2012
I receive information from school staff about my child's		
academic performance.	94	86
behavior.	96	88
attendance.	98	92
I receive information about my child that is		
in my preferred language.	98	90
in my preferred method of communication (e.g., e mail, phone, letter, face to face meeting).	82	91
My preferred method of communication is		
e mail.	50	57
phone.	8	11
letter.	17	6
face to face meeting.	25	26
School staff clearly communicates their expectations for my child's		
learning.	100	90
behavior.	100	92
School staff provide me with positive feedback about my child's		
academic performance.	100	91
behavior.	100	91
AISD's online ParentConnection/Gradespeed system has helped me to monitor my child's progress.	36	48

A value of "na" indicates that parents from Joslin Elementary School did not respond to this item.

Superintendent and Central Office Staff	Percent Agree Joslin 2011 2012	Percent Agree All Elementary Schools 2011 2012
The Superintendent does a good job		
asking for input from parents.	33	43
communicating with parents.	42	58
managing the district's finance/budget and staffing needs.	42	57
The Superintendent has made a positive impact on students' academic progress.	33	44
Staff at the district's main offices		
are responsive to my needs.	33	41
treat me with courtesy and respect.	67	48
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Equity	Percent Agree Joslin 2011 2012	Percent Agree All Elementary Schools 2011 2012
I am satisfied with the		
quality of my child's teacher(s).	82	89
condition of my child's school building.	80	87
technology available at my child's school.	64	83
learning materials (e.g., textbooks, classroom supplies, lab equipment) at my child's school.	73	83
The educational experience at my child's school is just as good as or better than that at any other school in the district.	73	81
Safety and Access	Percent Agree Joslin 2011 2012	Percent Agree All Elementary Schools 2011 2012
I believe that my child likes to go to school.	100	92
My child's school is a safe learning environment.	100	94
Typically, AISD bus transportation to and from my child's school is safe.	36	33
Typically, walking or biking to and from my child's school is safe.	73	64
Bullying at my child's school is a problem.	18	26

A value of "na" indicates that parents from Joslin Elementary School did not respond to this item.

Customer Service	Percent Agree Joslin 2011 2012	Percent Agree All Elementary Schools 2011 2012
My child's teacher(s)		
has helped me support my child's education.	82	93
values my input in academic decisions about my child.	82	90
provides me with opportunities for two way communication.	100	93
provides the extra effort to ensure that my child is successful.	82	87
is enthusiastic about teaching.	91	91
School staff use the suggestions I make about my child's education.	73	69
School staff provide me with enough information about		
the process for handling complaints and concerns.	91	68
my child's preparedness for state assessments.	36	59
high school graduation requirements.	9	22
career opportunities for my child.	9	21
college admission requirements and financing options.	9	17
transitions to and from elementary, middle, and high school.	45	37
opportunities to volunteer.	91	92
when PTA meetings/events occur.	100	93
school events.	100	95
what occurred at school committee meetings.	64	68
The following school staff treat me with courtesy and respect		
principal	93	85
assistant principals	93	80
teachers	100	94
school office staff	95	89
counselors	95	79

	Percent Agree	Percent Agree All
Customer Service	Joslin	Elementary
	2011 2012	Schools 2011 2012
The counselor(s) at my child's school		
have helped me support my child's education.		
value my input in decisions about my child.		