



**Table 4. Parent Survey Items Related to COURTESY  
For LASA HS  
2012-2013**

Survey Items	% Strongly Agree/Agree LASA HS	% Strongly Agree/Agree All High Schools
The principal treats me with courtesy and respect.	100.0%	96.32%
The principal treats my child with courtesy and respect.	96.47%	95.52%
The assistant principal treats me with courtesy and respect.	98.25%	95.46%
The assistant principal treats my child with courtesy and respect.	96.83%	94.90%
The office staff treat me with courtesy and respect.	98.18%	94.33%
The office staff treat my child with courtesy and respect.	98.11%	92.35%
The teachers treat me with courtesy and respect.	96.33%	97.11%
The teachers treat my child with courtesy and respect.	95.50%	93.72%
The counselors treat me with courtesy and respect.	97.94%	94.92%
The counselors treat my child with courtesy and respect.	97.09%	94.13%
My child is treated with respect by other students.	97.20%	92.91%

**Table 5. Parent Survey Items Related to COMMUNICATION  
For LASA HS  
2012-2013**

Survey Items	% Strongly Agree/Agree LASA HS	% Strongly Agree/Agree All High Schools
The principal provides me with opportunities for two-way communication.	94.32%	89.54%
The assistant principal provides me with opportunities for two-way communication.	91.67%	91.69%
The teachers provide me with opportunities for two-way communication.	92.38%	90.65%
The counselors provide me with opportunities for two-way communication.	96.91%	90.89%
School staffs are easily accessible when I need to talk to them.	93.27%	84.30%
I receive information about my child or my child's school that is in my preferred language.	99.06%	97.43%

Table 6. Parent Survey Items Related to ACADEMICS  
For LASA HS  
2012-2013

Survey Items	% Strongly Agree/Agree LASA HS	
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**Table 8. Parent Survey Items Related to INFORMATION/ FEEDBACK  
For LASA HS  
2012-2013**

Survey Items	% Strongly Agree/Agree LASA HS	% Strongly Agree/Agree All High Schools
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	86.42%	85.55%
School staff provide me with enough information about future career opportunities for my child.	75.29%	78.44%
School staff provide me with enough information about college admissions requirements and financing options for my child.	86.32%	84.68%
School staff provide me with enough information about process for handling complaints and concerns.	84.54%	78.94%
School staff provide me with enough information about additional academic services available to my child.	85.56%	80.30%
School staff provide me with enough information about school expectations about student behavior.	99.08%	93.87%
School staff provide me with enough information about the positive feedback about my child.	87.16%	84.30%
School staff provide me with enough information about my child's behavior.	90.65%	89.39%
School staff provide me with enough information about my child's attendance.	97.27%	94.93%
School staff provide me with enough information about my child's high school graduation requirements.	93.33%	86.56%
School staff provide me with enough information about after-school programs or activities for my child.	84.95%	83.10%
I feel comfortable contacting staff at my child's school if I have a question or concern.	93.58%	89.59%
When I contact school staff, I get a timely response.	95.24%	84.64%
I am satisfied with the quality of the transportation services provided by my child's school.	78.22%	83.76%
I am satisfied with the quality of the food services at my child's school.	53.85%	71.94%
The school's website is a useful source of information for me.	91.43%	86.31%

Table 9. Parent Survey Items Related to the DISTRICT OFFICE  
For LASA HS  
2012-2013

Survey Items	% Strongly Agree/Agree LASA HS	% Strongly Agree/Agree All High Schools
The frequency with which I receive information through the district's automated phone calls is adequate.	86.73%	85.39%
The district's website is a good source of information for me.	83.16%	88.66%
The Superintendent does a good job asking for input from parents.	69.51%	79.91%
The Superintendent does a good job communicating with parents.	74.68%	77.57%
The Superintendent does a good job managing the district's budget and staffing needs.	75.36%	73.74%
The Superintendent has made a positive impact on students' academic progress.	69.64%	75.55%
Staffs at the district's main offices are responsive to my needs.	50.00%	82.21%
Staffs at the district's main offices treat me with courtesy and respect.	72.50%	89.25%
The district provides enough information on enrollment options at other AISD schools.	74.44%	78.96%
AISD's online Parent Connection/ Gradespeed system helps me monitor my child's academic progress.	94.06%	94.20%
The district's automated phone calls are a good source of information for me.	76.77%	81.33%

Table 10. Top 10 Items  
For LASA HS  
2012-2013

Survey Items	% Strongly Agree/ Agree
The principal treats me with courtesy and respect.	100.0%
School staff provide me with enough information about school expectations about student behavior.	99.08%
I receive information about my child or my child's school that is in my preferred language.	99.06%
The assistant principal treats me with courtesy and respect.	98.25%
The office staff treat me with courtesy and respect.	98.18%
The office staff treat my child with courtesy and respect.	98.11%
The educational experience at my child's school is just as good as or better than that at any other AISD school.	98.11%
The counselors treat me with courtesy and respect.	97.94%
School staff provide me with enough information about my child's attendance.	97.27%
I know who to contact at my child's school if I have a question or concern about my child's education.	97.22%

Table 11. Bottom 10 Items  
For LASA HS  
2012-2013

Survey Items	% Strongly Agree/ Agree
I am satisfied with the quality of the food services at my child's school.	53.85%
School staffs use suggestions I make about my child's education.	74.60%
School staff provide me with enough information about future career opportunities for my child.	75.29%
I am satisfied with the quality of the transportation services provided by my child's school.	78.22%
The teachers have encouraged me to become more involved in my child's education.	83.51%
School staff provide me with enough information about the process for handling complaints and concerns.	84.54%
My child's school provides convenient opportunities for me to become involved in my child's education.	84.85%

84.85%

84.54%