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## Item Results

Communication	Percent Agree O. Henry 2011-2012	Percent Agree All Middle Schools 2011-2012
I receive information from school staff about my child's... academic performance.	85	78
behavior.	69	73
attendance.	93	91
I receive information about my child that is... in my preferred language.	91	86
in my preferred method of communication (e.g., email, phone, letter, face to face meeting).	88	86
My preferred method of communication is... email.	94	77
phone.	0	13
letter.	0	3
face to face meeting.	6	7
School staff clearly communicates their expectations for my child's... learning.	89	78
behavior.	72	83
School staff provide me with positive feedback about my child's... academic performance.	84	74
behavior.	74	69
AISSD's online ParentConnection/GradeSpeed system has helped me to monitor my child's progress.	84	87

A value of "na" indicates that parents from CHenry Middle School did not respond to this item.

Superintendent and Central Office Staff	Percent Agree O. Henry 2011-2012	Percent Agree All Middle Schools 2011-2012
The Superintendent does a good job...		
asking for input from parents.	26	35
communicating with parents.	53	56
managing the district's finance/budget and staffing needs.	53	55
The Superintendent has made a positive impact on students' academic progress.	26	34
Staff at the district's main offices...		
are responsive to my needs.	37	37
treat me with courtesy and respect.	37	46

Equity	Percent Agree O. Henry 2011-2012	Percent Agree All Middle Schools 2011-2012
I am satisfied with the...		
quality of my child's teacher(s).	79	81
condition of my child's school building.	79	83
technology available at my child's school.	95	76
learning materials (e.g., textbooks, classroom supplies, lab equipment) at my child's school.	58	65
The educational experience at my child's school is just as good as or better than that at any other school in the district.	74	69

Safety and Access	Percent Agree O. Henry 2011-2012	Percent Agree All Middle Schools 2011-2012
I believe that my child likes to go to school.	74	81
My child's school is a safe learning environment.	84	78
Typically, AISD bus transportation to and from my child's school is safe.	37	57
Typically, walking or biking to and from my child's school is safe.	26	38
Bullying at my child's school is a problem.	47	46

A value of "na" indicates that parents from O. Henry Middle School did not respond to this item.

Customer Service	Percent Agree O. Henry 2011-2012	Percent Agree All Middle Schools 2011-2012
My child's teacher(s)...		
has helped me support my child's education.	84	78
values my input in academic decisions about my child.	61	65
provides me with opportunities for two-way communication.	89	78
provides the extra effort to ensure that my child is successful.	68	68
is enthusiastic about teaching.	63	72
School staff use the suggestions I make about my child's education.	53	40
School staff provide me with enough information about...		
the process for handling complaints and concerns.	58	53
my child's preparedness for state assessments.	53	57
high school graduation requirements.	42	44
career opportunities for my child.	11	30
college admission requirements and financing options.	5	24
transitions to and from elementary, middle, and high school.	58	67
opportunities to volunteer.	79	78
when PTA meetings/events occur.	84	85
school events.	95	84
what occurred at school committee meetings.	53	48
The following school staff treat me with courtesy and respect		
principal	84	72
assistant principals	74	70
teachers	87	84
school office staff	85	84
counselors	86	76

A value of "na" indicates that parents from CHenry Middle School did not respond to this item.

Customer Service	Percent Agree Henry 2011-2012	Percent Agree All Middle Schools 2011-2012
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The counselor(s) at my child's school...  
 have helped me support my child's education.  
 value my input in decisions about my child.

I am aware of opportunities to provide input at the district level.

My child's school offers convenient opportunities for me to be  
 involved in my child's education.

I would be interested in my child having more opportunities to  
 participate in...  
 academy or magnet programs.  
 an all girls' or all boys' school.  
 fine arts.  
 athletics.  
 community service.  
 technology.  
 dual language program other than Spanish.

My child applies what he/she learned at school to areas outside of  
 school.

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## References

Fan, X. & Chen, M. (2001). Parental involvement and students' academic achievement: A meta-analysis.