

Item Results

Communication	Percent Agree Palm 2011-2012	Percent Agree All Elementary Schools 2011-2012
I receive information from school staff about my child's... academic performance.	80	86
behavior.	81	88
attendance.	91	92
I receive information about my child that is... in my preferred language.	81	90
in my preferred method of communication (e.g., email, phone, letter, face to face meeting).	100	91
My preferred method of communication is... email.	0	57
phone.	0	11
letter.	0	6
face to face meeting.	100	26
School staff clearly communicates their expectations for my child's... learning.	50	90
behavior.	50	92
School staff provide me with positive feedback about my child's... academic performance.	100	91
behavior.	50	91
AISD's online ParentConnection/Gradespeed system has helped me to monitor my child's progress.	100	48

A value of "na" indicates that parents from Palm Elementary School did not respond to this item.

Superintendent and Central Office Staff

Percent Agree
Palm
2011-2012

Percent Agree
All Elementary
50 TD e...

The Superintendent does a good job...
asking for input from parents.
communicating with parents.
managing the district's finance/budget and staffing needs.

The Superintendent has made a positive impact on students' academic progress.

Staff at the district's main offices...
are responsive to my needs.
treat me with courtesy and respect.

I am satisfied with the...
quality of my child's teacher(s).
condition of my child's school building.
technology available at my child's school.
learning materials (e.g., textbooks, classroom supplies, lab equipment) at my child's school.

The educational experience at my child's school is just as good as or better than that at any other school in the district.

Customer Service	Percent Agree Palm 2011	Percent Agree All Elementary Schools 2011
My child's teacher(s)...		
has helped me support my child's education.	50	93
values my input in academic decisions about my child.	50	90
provides me with opportunities for two way communication.	50	93
provides the extra effort to ensure that my child is successful.	50	87
is enthusiastic about teaching.	50	91
School staff use the suggestions I make about my child's education.	50	69
School staff provide me with enough information about...		
the process for handling complaints and concerns.	50	68
my child's preparedness for state assessments.	na	59
high school graduation requirements.	na	22
career opportunities for my child.	50	21
college admission requirements and financing options.	na	17
transitions to and from elementary, middle, and high school.	na	37
opportunities to volunteer.	100	92
when PTA meetings/events occur.	100	93
school events.	50	95
what occurred at school committee meetings.	100	68
The following school staff treat me with courtesy and respect		
principal	86	85
assistant principals	83	80
teachers	90	94
school office staff	90	89
counselors	80	79

Customer Service

Percent Agree
