



## 2012-2013 Austin ISD Parent Survey Palm ES

Strong relationships among staff, students and staff are critical to student success. In particular, parent involvement in education is associated with a high level of student achievement. These survey results provide campuses with feedback on how parents feel about their treatment by school staff, the school's educational environment, and various school-based opportunities parents would like for their children. The following report contains the results of the 2012-2013 Parent Survey for Austin Independent School District (AISD) for Palm ES. The district report can be found at: <http://www.austinisd.org/dre>

Table 4. Parent Survey Items Related to COURTESY  
For Palm ES  
2012-2013

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Table 6. Parent Survey Items Related to ACADEMICS  
For Palm ES  
2012-2013

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**Table 8. Parent Survey Items Related to INFORMATION/ FEEDBACK  
For Palm ES  
2012-2013**

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	94.19%	93.43%
School staff provide me with enough information about future career opportunities for my child.	95.06%	92.47%
School staff provide me with enough information about college admissions requirements and financing options for my child.	92.31%	91.32%
School staff provide me with enough information about process for handling complaints and concerns.	95.19%	91.99%
School staff provide me with enough information about additional academic services available to my child.	95.92%	93.42%
School staff provide me with enough information about school expectations about student behavior.	99.14%	97.45%
School staff provide me with enough information about the positive feedback about my child.	100.0%	96.90%
School staff provide me with enough information about my child's behavior.	100.0%	97.72%
School staff provide me with enough information about my child's attendance.	98.31%	98.20%
School staff provide me with enough information about my child's high school graduation requirements.	95.24%	93.93%
School staff provide me with enough information about after-school programs or activities for my child.	99.04%	95.14%
I feel comfortable contacting staff at my child's school if I have a question or concern.	98.33%	96.28%
When I contact school staff, I get a timely response.	97.48%	95.47%
I am satisfied with the quality of the transportation services provided by my child's school.	95.45%	92.94%
I am satisfied with the quality of the food services at my child's school.	89.38%	85.08%
The school's website is a useful source of information for me.	86.46%	92.00%

Table 9. Parent Survey Items Related to the DISTRICT OFFICE  
For Palm ES  
2012-2013

Survey Items	% Strongly Agree/Agree Palm ES	% Strongly Agree/Agree All Elementary Schools
The frequency with which I receive information through the district's automated phone calls is adequate.	97.20%	91.48%
The district's website is a good source of information for me.	95.83%	94.15%
The Superintendent does a good job asking for input from parents.	89.89%	

Table 10. Top 10 Items  
For Palm ES  
2012-2013

Survey Items	% Strongly Agree/ Agree
The teachers treat me with courtesy and respect.	100.0%
School staff provide me with enough information about the positive feedback about my child.	100.0%
The teachers treat my child with courtesy and respect.	100.0%
School staff provide me with enough information about my child's behavior.	100.0%
School staff provide me with enough information about school expectations about student learning.	99.15%
School staff provide me with enough information about my child's academic performance.	99.15%
The office staff treat my child with courtesy and respect.	99.15%
School staff provide me with enough information about school expectations about student behavior.	99.14%
School staff provide me with enough information about after-school programs or activities for my child.	99.04%

Table 11. Bottom 10 Items  
For Palm ES  
2012-2013

Survey Items	% Strongly Agree/ Agree
The school's website is a useful source of information for me.	86.46%
I am satisfied with the quality of the food services at my child's school.	89.38%
My child is treated with respect by other students.	89.66%
The assistant principal provides me with opportunities for two-way communication.	92.05%
School staff provide me with enough information about college admissions requirements and financing options for my child.	92.31%
School staffs use suggestions I make about my child's education.	94.12%
School staff provide me with enough information about transitions to and from elementary, middle, and high school.	94.19%
The assistant principal treats me with courtesy and respect.	94.51%
The assistant principal treats my child with courtesy and respect.	94.51%
School staff provide me with enough information about future career opportunities for my child.	95.06%