## 2011 2012 AISD Parent Survey Reagan High School

Strong relationships among staff, students, and parents are critical to student success. In particular, parent involvement in education is associated with a high level of student achievement (for a meta analysis see Fan & Chen, 2001). These survey results provide campuses with feedback on how parents feel about their treatment by school staff, the school's educational environment, and various school based opportunities parents would like for their children. The following report contains the results of the 2011/2012 Parent Survey for Austin

## Item Results

Communication	Percent Agree Reagan 2011 2012	Percent Agree All High Schools 2011 2012
I receive information from school staff about my child's		
academic performance.	79	77
behavior.	80	70
attendance.	90	92
I receive information about my child that is		
in my preferred language.	83	85
in my preferred method of communication (e.g., e mail, phone, letter,	71	81
face to face meeting).		
My preferred method of communication is		
e mail.	43	66
phone.	28	20
letter.	0	5
face to face meeting.	28	9
School staff clearly communicates their expectations for my child's		
learning.	71	78
behavior.	86	80
School staff provide me with positive feedback about my child's		
academic performance.	57	71
behavior.	57	65
AISD's online ParentConnection/Gradespeed system has helped me to monitor my child's progress.	86	85

A value of "na" indicates that parents from Reagan High School did not respond to this item.

Superintendent and Central Office Staff	
The Superintendent does a good job	
asking for input from parents.	
communicating with parents.	
managing the district's finance/budget and staffing needs.	
The Superintendent has made a positive impact on students' academic progress.	
Staff at the district's main offices	
are responsive to my needs.	
treat me with courtesy and respect.	

I am satisfied with the... quality of my child's teacher(s). condition of my child's school building. technology available at my child's school. learning materials (e.g., textbooks, classroom supplies, lab equipment) at my child's school. The educational experience at my child's school is just as good as

or better than that at any other school in the district.

Customer Service	Percent Agree Reagan 2011 2012	Percent Agree All High Schools 2011 2012
My child's teacher(s)		
has helped me support my child's education.	86	82
values my input in academic decisions about my child.	86	66
provides me with opportunities for two way communication.	57	79
provides the extra effort to ensure that my child is successful.	57	68
is enthusiastic about teaching.	43	72
School staff use the suggestions I make about my child's education.	57	44
School staff provide me with enough information about		
the process for handling complaints and concerns.	43	47
my child's preparedness for state assessments.	71	65
high school graduation requirements.	57	75
career opportunities for my child.	43	51
college admission requirements and financing options.	43	61
transitions to and from elementary, middle, and high school.	43	64
opportunities to volunteer.	29	67
when PTA meetings/events occur.	57	72
school events.	57	77
what occurred at school committee meetings.	57	52
The following school staff treat me with courtesy and respect		
principal	74	69
assistant principals	72	65
teachers	83	84
school office staff	84	82
counselors	79	78

A value of "na" indicates that parents from Reagan High School did not respond to this item.

Customer Service	Percent Agree Reagan 2011 2012	Percent Agree